

2019-20
New York
State
Alternate
Assessment
(NYSAA)

**Technology Specifications Manual
Supplemental Information:
Administration of NYSAA in English
Language Arts (ELA), Mathematics and
Science through Dynamic Learning
Maps (DLM)**

Resource	Key Information
DLM Technical Specifications Manual	Most up-to-date version is available at https://dynamiclearningmaps.org/newyork
Technical Memos	Information pertinent to this school year's test administration is available at https://dynamiclearningmaps.org/newyork
DLM Service Desk	1-855-277-9751 DLM-support@ku.edu
NYSED Support and Information	Visit cbtsupport.nysed.gov and/or http://www.p12.nysed.gov/assessment/nysaa/ Email cbtsupport@nysed.gov and/or EMSCASSESSINFO@nysed.gov
Data Management and Technology Specifications Trainings	Visit https://dynamiclearningmaps.org/newyork
Kite Status and Available Student Portal Updates	Visit https://dynamiclearningmaps.org/kite

Important Note:

When providing information to the DLM Service Desk, DLM-Support@ku.edu, or to CBT Support, CBTSupport@nysed.gov, do **NOT** send any Personally Identifiable Information (PII) via email. This is a violation of the federal Family Education Rights and Privacy Act (FERPA). PII includes information such as a student's name or date of birth.

It is acceptable to send:

- your contact information (email address and name)
- your school and/or district
- error messages, including the testlet number if applicable to the problem
- student state identification numbers